Our impact model articulates how our work contributes to improved reach, coverage, and use of high-quality health care services. In turn, this leads to improved health and well-being for individuals, families, and communities, and ultimately to more vibrant societies. The model guides the investments we make, the designs of our programs, the issues for which we advocate, the partners we select, and the types of funding we seek.

The model is presented in a circular format to represent the complexity and interconnectedness of the environment in which we work. The outer ring displays IntraHealth’s technical competencies, organized into eight solution areas. The solution areas are what we do to build the capacity of health systems and the health workforce. As part of our organizational strategy, IntraHealth will increase its focus and attention on three areas at the base of the model—measurement and analytics, digital health, and private-sector approaches—given their cross-cutting and critical importance in accelerating global health impact. The rings encircled by IntraHealth’s competencies represent how we will contribute to achieving our vision of a world where everyone, everywhere has the health care they need to thrive.

As the model shows, interventions through which we apply our solution areas directly or indirectly support the development of resilient, dynamic health systems. In turn, health workers make up a significant part of and are embedded within complex health systems. IntraHealth’s commitment to health workers is at the heart of our model because health workers save lives. They are essential for the provision of high-quality health care, and deliver health services to help families, communities, and societies thrive.
To be effective, health workers must be:

**Present** on the job where they are needed.

**Ready** with the necessary qualifications, motivation, and enabling environment.

**Connected** to information, networks, and communities.

**Safe** from infection, gender-based violence and discrimination, and conflict.

We implement our programs and services with a deep understanding and appreciation of the context of human rights, gender equality and discrimination, economic empowerment, and changing populations. Only by understanding the interconnectedness of these social determinants of health and health care delivery can we ensure that our programs are context-specific, relevant, and sustainable.