IntraHealth collaborates with Uganda’s government, national health associations, and health training institutions to **strengthen the country’s health workforce and improve health services**. Together we develop and implement national- and district-level strategies and approaches that increase the number of health workers, maximize their performance, and optimize health service delivery to reach the people most in need. Our programs:

- Help **health training institutions** graduate more students and better prepare them for careers in health care.
- Use the power of **data to advocate for greater funding for Uganda’s health sector**. In 2013, we helped the government finance, plan, recruit, and deploy 7,200+ new health workers. And together we increased the number of filled positions in the health sector from 53% in 2009 to 74% in 2018.
- Support **integrated service delivery** at all levels of the health system in Eastern Uganda and other regions.
- Provide **high-quality services** such as HIV/AIDS, malaria, family planning, and more for communities in need.
- Develop and implement **digital health solutions**, including iHRIS, IntraHealth’s open source data management software for the health workforce.

**Regional Health Integration to Enhance Services in Eastern Uganda (USAID RHITES-E) (2017–2023)**

RHITES-E works with the government of Uganda to **expand access to high-quality health services** in 204 health facilities across Eastern Uganda and Karamoja. We aim to reach 7.3 million people with services for HIV/AIDS; malaria; tuberculosis (TB); nutrition; maternal, newborn, and child health (MNCH); family planning, and emerging health priorities. This program:

- Provides **health system support** and program management technical assistance for comprehensive health services to regional hospitals, districts, and health facilities.
- Supports the **national health data** monitoring and reporting system.
- Oversees **quality-improvement** programs in the health sector.
- **Transitioned HIV care and treatment activities** to local organizations while providing technical assistance to continue those activities.
Key results in 2022:

• Renovated 23 hospitals and stocked them with supplies, provided them with laboratory logistics, and staffed them with health workers.
• Provided 67,731 clients with antiretroviral treatment.
• Reached 90% viral load suppression among HIV clients.
• Helped decrease perinatal mortality from 21 to 11 deaths per 1,000 births and maternal mortality from 67 deaths to 63 per 100,000 live births in a four-year period.
• Guided 4 hospital labs through the international accreditation process.

Scale-Up and Capacity Building in Behavioral Science to Improve the Uptake of Family Planning and Reproductive Health Services (SupCap) (2018–2022)

SupCap, in partnership with ideas42, used a behavioral science intervention to improve postpartum contraceptive uptake in eastern Uganda. This program:

• Engaged male partners of postpartum women, village health teams, and health workers through an educational game and child-spacing planning cards, which taught players about the benefits of family planning.
• Contributed to 61.5% of total postpartum family planning uptake in the six project districts.
• Of individuals who brought a child spacing planning card to the health facility, 100% received family planning counseling.

District Health System Strengthening on RMNCAH, HIV/AIDS, and Nutrition in Karamoja (2019–2020)

IntraHealth worked to strengthen Karamoja’s systems at the district, facility, and community levels for maternal and child health, HIV/AIDS, and nutrition services. With funding from UNICEF, this program:

• Worked with nine district health teams and local governments to plan, implement, and monitor high-quality, equity-focused interventions, including continuous quality improvement by mentoring 255 health workers and training key district staff on bottleneck analysis methodology for health and nutrition.
• Helped health facilities provide a full range of essential services, including maternal, newborn, and child health and nutrition services at 61 facilities.
• Connected more community members to services through our Family Connect Initiatives, which improved health workers’ knowledge, skills, and use of digital technologies and real-time information dissemination.


IntraHealth worked with the government of Uganda to help central ministries, local governments, health professional councils, private nonprofits, and health training institutions plan and manage the health workforce, especially in HIV high-volume facilities. This program:

• Improved workplace environments by addressing occupational safety and gender mainstreaming, disseminating guidelines to prevent and respond to sexual harassment in ten pilot districts.
• Provided technical support and tools in 112 districts to track, analyze, and report on health worker attendance.
• Helped recruit 2,360 public health workers, bringing overall staffing levels to 74%.
• Developed a community health worker strategy with the Ministry of Health, created a web-based registry for community health workers, and developed a financing framework for community health workers.
• Added 6,500+ registered and licensed health workers to the health workforce through our collaboration with health professional councils and training institutions.
• Partnered with health training institutions to improve the quality of training through curriculum review, learning materials, and offering bonded scholarships to keep students in school.
• Revised and standardized curricula for five priority cadres, supported 715 students, and trained 264 managers in leadership.
• Transferred ownership of IntraHealth’s iHRIS software to local leaders in 112 districts and 33 central organizations via the Ministry of Health, which is using data from this human resources information system to inform staffing decisions.

Other Projects and Funders

• Community Health Extension Worker (CHEW) Registry, 2016–2017 (UNICEF)
• CapacityPlus, 2009–2015 (USAID)
• Uganda Capacity Program, 2009–2014 (USAID)
• Capacity Project, 2005–2009 (USAID)
• PRIME II Project, 1999–2004 (USAID)
• DISH II, 1999–2002 (USAID)